

WARRANTY

All STENHEIM Products are precision-engineered to provide years of enjoyment and we stand behind their quality.

In the unlikely event that it should be required, passive STENHEIM Products are covered by a warranty against faulty material and/or labor for a period of **5 (five) years** from the original date of purchase. Electronic elements are covered similarly for a period of **3 (three) years**. Please note that some products may contain both passive (standard speakers) and active elements (electronics).

To validate STENHEIM warranty, the following conditions shall be met :

- The original sales receipt, indicating the date and place of purchase and the Dealer's name, must be presented.
- The Product must have been officially registered by the final customer with STENHEIM in Switzerland, either online or through THE DISTRIBUTOR, within 30 days of purchase.
- The Product must have been purchased from an Official STENHEIM Dealer.

Furthermore, all warranties are subject to the following restrictions :

- This Warranty is for the sole benefit of the original owner of the covered Product and shall not be transferred to a subsequent owner of the Product, unless the Product is purchased by the subsequent purchaser from an Authorized Dealer who has certified the product in accordance with STENHEIM Switzerland standards and requirements and the certification has been accepted by STENHEIM Switzerland, in which event the Warranty for the Product so purchased and certified shall expire at the end of the original warranty period applicable to the Product.
- The Product must not have been disassembled or modified by anyone other than an expressly authorized representative of STENHEIM Switzerland or its Official DISTRIBUTOR in the Territory, or otherwise tampered with.
- The Product must not have been abused or used in conjunction with unsuitable, inappropriate, or faulty apparatus.
- The Product must not have suffered damage in transit.
- The Serial Number label(s) must not be defaced or removed.
- Neither transportation costs, nor any other expenses related to removal, transportation, and installation of products are covered by this warranty.

The warranty repairs will be executed on behalf of STENHEIM Switzerland by THE DISTRIBUTOR of the designated Territory and under the supervision of STENHEIM Switzerland. STENHEIM Switzerland will provide the parts and THE DISTRIBUTOR will execute the repair.

The logo for STENHEIM, featuring the brand name in a bold, sans-serif font. A vertical line is positioned between the 'N' and 'H', extending from the top of the 'S' to the bottom of the 'M'.

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